



Healthcare Portal

Take Your Office To Your Patients



With our Healthcare Portal you can connect with your Patients from anywhere ... anytime.



Ambulatory EHR

IMS v12 is CCHIT 2008
Certified for Ambulatory EHR



Our Healthcare Portal is a completely original product designed specifically to improve communications and enhance the healthcare experience for patients, physicians, healthcare services providers and employers. That is the Suitemed difference! Our software integrates your business operation and your care delivery with a sophisticated Healthcare Portal that will enhance the patient care you deliver, improve your business processes and provide a true return on investment (ROI) by reducing tasks associated with clerical and administrative duties, allowing your staff to focus more time on providing patient care and increasing patient satisfaction.

1. ADVANTAGES OF HEALTHCARE PHYSICIANS:

Physicians can access a secure, personalized healthcare homepage enabling enhanced communications, document and information sharing



HEALTH MAINTENANCE REMINDERS

Intuitive Health Maintenance Reminders within the portal help clinicians enhance patient care by reminding patients and assuring timely completion of appropriate appointments, tests, immunizations, exams and screenings. Customizable by specialty, Health Reminders can be set using a combination of factors including care plans, procedures performed, patient's diagnosis, and previous encounters within a certain timeframe, medications, lab tests, diagnostic tests, gender and age.

ADVANTAGES OF HEALTHCARE PORTAL FOR YOUR STAFF:

Reduced phone calls

- » Reduce work needed to answer calls.
- » Improve patient satisfaction.
- » Provide a competitive edge for your practice.

REDUCED COSTS

- » Reduce costs associated with documenting patient history.
- » Reduce costs associated with postage, transcription and labor.
- » Reduce costs associated with collections.

INCREASE DREVENUE GENERATION

- » Increase clinical efficiency and see more patients.
- » Improve appointment compliance reducing 'noshows.'
- » Improve patient payment collections with online bill payment.

INCREASE DEFFICIENCY IN RESPONDING TO PATIENTS



Increase patient satisfaction:

- » Appointments request/scheduling.
- » Prescription refill/renewals.
- » Access to their health records.
- » Updated demographics (Contact information/ Insurance).
- » Complete patient requests faster.
- » Complete requests in one step and reduce phone tag.

HEALTHCARE PORTAL IMPROVES INFORMATION ACCURACY / REDUCES ERRORS :

- » Maintains a thorough history of current/past medications. Tracks prescription refill history.
- » Researches medication (detailed drug education, interactions, allergy, etc.).
- » Our Healthcare Portal allows patients to update their own prescription list to reflect prescriptions written by other physicians.

2. HEALTHCARE PORTAL ADVANTAGES FOR PATIENTS :

The IMS physician-designed Healthcare Portal allows you to communicate securely in a HIPAA-compliant fashion with any patient who has an Internet connection – allowing you to efficiently accomplish a variety of tasks that previously took several phone calls. Your patients become closely linked to your practice and feel as if they are active participants in their care process. If you choose, your patients can receive healthcare at home through patient self-education by completing condition-specific questionnaires that suggest possible diagnoses and lead patients to links for case-specific self-education. You can also choose to automatically deliver patient outcomes and disease management tools to your patients at home. A secure Internet interface ensures sensitive data is viewable only by you and your patients.



In an emergency, ED doctors can obtain important information such as drug allergies or diabetic history, so proper treatments can be administered when time is critical.

Suitemed's Intelligent Healthcare Portal increases efficiency by giving your patients a compelling reason to help you compile critical documentation, reduce incoming phone calls with a secure solution, and improve patient satisfaction.

Using the Healthcare Portal, clients are able to:

- ❖ Allow patients to participate in their own health maintenance.
 - ❖ Request and view appointments.
 - ❖ Complete practice registration.
 - ❖ Complete symptom assessment.
 - ❖ Complete custom health forms.
 - ❖ Request a prescription renewal.
 - ❖ View medication history and research medications.
 - ❖ Receive lab result(s) interpretation.
 - ❖ Efficiently share healthcare documentation.
- (Coming soon)**
- ❖ Pay bill(s) online.
 - ❖ Manage referrals.

3. HEALTHCARE PORTAL ADVANTAGES FOR EMPLOYERS:

A unique Employer Portal provides a comprehensive solution for workers' compensation as well as the ability to: Allow patients to participate in their own health maintenance.



- ❖ Document executive/employee physicals and drug screenings.
- ❖ Efficiently report incidents and injuries.
- ❖ Upload documents (e.g. injury reports).
- ❖ Streamline communication between physicians and employers.
- ❖ Simply track the work status of employees.

"After using Patient Portal we save 18 to 30 minutes per patient in room time. The dollars saved and increased efficiency make this module a MUST. Having customizable questions makes it really a professional addition as well."

- David Robertson , Bulverde Medical Clinic

ABOUT SUITEMED

SuiteMed Software, Inc. is changing the face of healthcare around the globe. Before the age of twenty, the company founder had completed 6 years of college—reflecting the drive and dedication that continue to define Suitemed today. The company was created in 1998 by collaborating with premier software developers and practicing physicians with the goal to provide an innovative suite of *intelligent, integrated* and *intuitive* software solutions supporting the primary process of healthcare delivery.

SuiteMed's revolutionary software solutions connect physicians, patients, labs, pharmacies and long-term care facilities nationwide. Providers are empowered with key knowledge that enhances the way they conduct business and serve their clients. Suitemed's software solutions include: Intelligent Medical Software (IMS) v12, Intelligent Pharmacy Software (IPS) and Intelligent Radiology Management Software (IRMS). With any one of Suitemed's integrated solutions, saving time and money becomes second nature and service continues to be the number one priority.



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